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A LEARNING APPROACH TO PRIORITY ASSIGNMENT IN A TWO CLASS M/M/1 QUEUING SYSTEM WITH UNKNOWN PARAMETERS

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ABSTRACT

A queueing system with two classes into which jobs arrive at constant Poisson but unknown rates and whose service times are exponentially distributed with unknown mean is considered. A learning approach to the problem of priority assignment in such a system is described. It is shown that by proper choice of the (step length) parameter of the learning algorithm, asymptotically, the class with the smaller average service time will be given higher priority with a probability as close to unity as desired.

INTRODUCTION

Priority assignment is an important topic in the study of queueing systems and has a number of interesting applications. For example, in packet switching computer networks acknowledgement messages are often given higher priority compared to regular data packets. In a centralized computer system in a multiprogramming environment, programs requiring shorter execution time are given higher priority compared to those requiring longer execution time. In a queueing system with priority assignment, jobs with different priority arrive and wait for service within each priority class. The priority assignment may either be preemptive or nonpreemptive. The new classical result on priority assignment states that if the highest priority is assigned to the class with the shortest average service time, then the overall mean waiting time for any job is less compared to the mean waiting time that would be obtained if the priority scheme were not used [7] [8] [12]. Thus, in order to develop a meaningful priority scheme, we need to know the probability characteristics of the jobs in various classes - such as the arrival and service time distributions. An interesting question in this connection is that, if the probabilistic (arrival and service time) characteristics of jobs in various classes are not known in advance, how to go about developing a meaningful priority assignment among the various classes.

More formally, consider two classes of jobs each with Poisson arrival rate \( \lambda_i \) and service time exponentially distributed with mean \( \mu_i \), \( i = 1, 2 \). There is only one server, no preemption and the queue length in each class is allowed to be infinite. Within each class the service is on a first come first served basis. The following assumption is very crucial in our analysis:

(Al) The parameters \( \lambda_i \) and \( \mu_i \), \( i = 1, 2 \) are not known. With loss of generality let

\[
\lambda_1 = 1, \quad \mu_1 = 1/2.
\]

In this paper, we propose a learning approach to this problem of priority assignment when the probabilistic characteristics of the jobs in the two classes are not known in advance.

Varshavskii, Meleshina and Tsatilin [2] considered this problem and proposed a solution using the so-called fixed structure learning automaton algorithm where one automaton is used for each class. This latter class of algorithms was earlier developed by Tsatilin [1] in the context of modelling of collective behaviour. The fixed structure automaton is essentially an up-down counter. The current reading of the counter is called the state. The state transitions are indirectly controlled by the service requirements of jobs in each class. At any given instance the class corresponding to the automaton with highest state is chosen for service. This approach leads to a Markov chain with very complex transition structure which does not lend itself to formal analysis. In view of this difficulty Varshavskii et al [3] reported to simulation to evaluate the effectiveness of this approach. They showed through extensive simulation that if the counter value (same as the number of state of each automaton) is chosen to be large, the algorithm would converge to a priority assignment that would be used if the probabilistic characteristics were to be known.

In this paper using a class of learning algorithms very similar to those that are used in Mathematical Psychology [3] [4] [5] [6] we formally show that a randomized choice of classes for service would indeed asymptotically converge to the so-called priority assignment rule with a probability as close to unity as desired. In section 2 we describe the algorithm and state our main result. A proof of this theorem is presented in section 3. A number of interesting variations of this algorithm are presented in section 4.
A Learning Algorithm and Statement of Problem

The priority assignment queueing system considered in this paper is represented schematically in Figure 1. Jobs arrive into two queues independently at constant Poisson rates $\lambda_1, \lambda_2$ and $j$ (f) are independent. Further, within each class the service times are independent and are identically distributed with exponential distribution having mean $\mu_i$ for $i = 1, 2$. Let $\gamma_i$ be the random service time of a typical job from class $i = 1, 2$. Consider a stage when $k_1$ jobs from class 1 have been served. Then, $k = k_1 + k_2$ is the total number of jobs served by the system. Define a dynamic threshold

$$ T(k) = \frac{1}{k_1} \left[ \frac{1}{k_1} \gamma_1(k_1) + T_1(k_2) \right] $$

where

$$ T_1(k_2) = \frac{k_2}{\sum_{j=1}^{k_2} \gamma_j}, \quad T_1(0) = 0 $$

and $\gamma_i$ is the random service time for the $j$th job in the $i$th class.

A Dichotomy of Service Characterisation

It is assumed that class 1 has a service time distribution with exponential density function

$$ f_1(t) = e^{-\mu_1 t} $$

Given that $k$ jobs have been given service, then, 2, ..., define

$$ d_i(k) = \text{Prob}[\gamma_i(k+1) < T(k)] = 1 - e^{-\mu_1 T(k)} $$

and

$$ e_i(k) = \text{Prob}[\gamma_i(k+1) > T(k)] = e^{-\mu_1 T(k)} $$

Since $T(k)$ is a random variable, so is $d_i(k)$ for $i=1, 2$. Clearly, $d_i(k)$ is the probability that the $k$th job will have its service time less (more) than $T(k)$ if that job is from class $i$. Define $d(k) = (d_1(k), d_2(k))$. Notice 0 $d_2(k)$ is less than 1 with probability $\mu_1 T(k)$. For $k=1, 2$ and all $k$. Further, since $\mu_1 T(k) < \mu_2 T(k)$ (assumption A1) it is easily seen that $d_1(k) > d_2(k)$ with probability one for all $k$.

A Learning Algorithm

Let $p_j(k)$ be the probability with which the $j$th job in the queue of class $j$ is chosen to be served. Define $p(k) = (p_1(k), p_2(k))$ where $p_1(k) + p_2(k) = 1$ and $k > 0$. Initially, $p(0) = p_2(0) = \frac{1}{2}$ with probability one.

Step 1: Let $i$ be the class from which the $(k+1)$th job is chosen for service as a sample realization from $p(k)$ for $k > 0$. At this instant, if the queue of this chosen class is non-empty, then select the job in the front of the queue for service. Otherwise, choose the job in the front of the other queue. Complete the service and note $\gamma_i(k+1)$.

Step 2: The update timing algorithm: At the instant when the class $i$ is chosen for service (as a sample realization from $p(k)$ if the queues correspond to both the classes as well as that of class $j$) is chosen, then update $p(k)$ using step 3. Otherwise $p(k+1) = p(k)$ and go to step 4.

Step 3: Update Algorithm for $p(k)$: If the class $i$ is chosen for service then

$$ p_{i+1}(k+1) = p_{i+1}(k) + \gamma_i(k+1) $$

and

$$ p_{i-1}(k+1) = p_{i-1}(k) - \gamma_i(k+1) $$

where $0 < \gamma_i < 1$ is called step length parameter.

Step 4: Update $T(k)$ using $\gamma_i(k+1)$.

Step 5: Go to step 1 until one of the components of $p(k)$ is unity. The following restrictive assumption is needed to simplify the analysis.

A1. Except for the actual service needed by the jobs in step 1, all the other overhead operations such as the decision to choose a class from $p(k)$, checking whether the two queues are non-empty, the updating of $p(k)$ and $T(k)$ are all instantaneous.

In other words, there is no time delay involved in these overhead operations. Obviously this is a restrictive assumption. However, by employing fast microprocessors, the overall overhead operation can be made very small, if not zero. We now state our main result.

Theorem 1: Under the assumptions A1 and A2, if $p_1(k+1)$, ..., then for every $\sum_0$, there exists a $\delta_k$ such that $0 < \delta_k < 1$ and for all $0 < \delta_k < 1$.

$$ \lim_{k \to \infty} P_1(k) = 1 \Rightarrow 0 < \delta_k $$

Stated in words the above theorem asserts that the above learning algorithm would evolve to the new classical assignment rule with a probability as close to unity as desired.

Obviously, there are other possible choices for both the update time and update algorithms. We shall indicate some of the other interesting variations in a later section. The above update algorithm has been extensively studied in the context of Mathematical Psychology [2] and in the context of learning automatic $[3][4]$. Very recently similar learning algorithms have been applied to the two-person zero sum games [13], two person decentralized team [14] and decentralized routing in telephone networks [15].

Proof of the Main Result

The proof of Theorem 1 is presented in various steps. Let $p_1(k)$ be the probability that the queue of the class 1 is non-empty at the time when the $(k+1)$th job is chosen for service. Clearly $p_1(k)$ depends on $\lambda_i, \gamma_i i=1, 2$ and on $p(s), s = 0, 1, 2, ..., \text{and from all it follows that}$. $p_{1}(k+1) = \frac{1}{2}$ with
probability one for all $k \geq 0$ and $t = 1.2$. Let $a_1(k)$ be the probability with which $p(k)$ is updated. Then

$$\mathcal{G}_k = \rho_1(k) \rho_2(k) \rho_3(k) \rho_4(k) \rho_5(k) + \rho_6(k) \rho_7(k) \rho_8(k)$$

Define $F_k = \mathcal{G}_k\mathcal{G}_{k+1} + \mathcal{G}_{k+1}\mathcal{G}_k$. Let $F_k$ be the smallest Borel-field [11] generated by the indicated random variables. That is $F_k$ contains all the information regarding the classes of the queue at step $k$ and also the result of the comparison of the service time with the dynamic threshold up to the instant when the $(k-1)^{th}$ job has been given service. Let $A \mathcal{G}_k = F_k - \mathcal{G}_k$.

The following lemma is of immediate consequence.

**Lemma 1:** $a_1(k) \geq 0$ for all $k \geq 0$ with equality holding only when $p_1(k) = 0$ or $1$.

**Proof:** By routine computation we obtain

$$\mathcal{G}_k = \rho_1(k) \rho_2(k) \rho_3(k) \rho_4(k) \rho_5(k) + \rho_6(k) \rho_7(k) \rho_8(k)$$

This lemma follows from the properties of $a_1(k)$.

**Collorary:** $a_1(k) \geq 0$ is exists and $a_0(1)$ with probability one.

**Proof:** Since $p(k)$ is a submartingale [11], by the martingale theorem since $p(k)$ is non-negative and uniformly bounded $p(k)$ is positive probability one exists with probability one. Further, if $p_1(k) = 0.1$ then $p(k+1)$ $p_1(k)$ with non zero probability for all $k$. Hence $p_1(k)$ which constitutes the absorbing set for the process $p_1(k)$.

Define $V_1(x) = \frac{x}{y}$ then $x$ is real

$$V(u) = \frac{u}{y} \quad \text{if} \quad u = 0$$

$$= 1 \quad \text{if} \quad u \neq 0$$

It can be seen that $V(u)$ is non negative increasing and a convex function [3][5].

**Lemma 2:** There exists a positive, real number $y$ such that

$$E[V(p(k))y, \varepsilon] = V(p(k), \varepsilon)$$

**Proof:** By direct computation we obtain

$$E[V(p(k))y, \varepsilon] = \frac{1}{\varepsilon}$$

Combining this with the properties of $V(u)$ it follows that $x = y$ and that for all $x(0,0)$ inequality (5) will be true. By setting $x=y$, the lemma follows.

**Now consider the function**

$$E[h_{z,x}, \varepsilon] = \frac{e}{\varepsilon} - 1$$

$$E[\gamma, \varepsilon], y) = \frac{1}{\varepsilon}$$

where $h_{z,x} = 1$ and $h_{z,x} \leq h_{y,x}$ for all $x \geq 0$.

**Lemma 3:**

$$E[h_{y,x} \gamma] = h_{y,i, \gamma}$$

where $\gamma$ is defined in lemma 2.

**Proof:** It can be seen that $h_{y,i, \gamma} = 0$.

$$h_{y,i, \gamma} = e^{-1} \quad \text{if} \quad \gamma = 0$$

Taking conditional expectations on both sides of (7), from the properties of conditional expectation and from lemma 2 the inequality (6) follows. Since $h_{z,x} \gamma$ is continuous in $\varepsilon$ it follows that

$$\lim_{\varepsilon \to 0} h_{z,x} \gamma = h_{x,y} \gamma$$

with probability one. Since $p_1(0,1)$ with probability one we obtain $h_{x,y} \gamma = 1 - p_1(0,1)$

with probability one.

**Proof with Theorem 1:**

Taking expectations of both sides of (6), we obtain

$$E[h_{y,i, \gamma}] = E[h_{y,i, \gamma}] + E[h_{y,i, \gamma}]$$

Thus

$$E[h_{y,i, \gamma}] = 1 - \lim_{\varepsilon \to 0} h_{y,i, \gamma}$$

From the definition, it follows that $h_{y,i, \gamma} = 0$

$$\lim_{\varepsilon \to 0} h_{y,i, \gamma} = 0$$

**Now given $c > 0$, from (10) it follows that there exists $\varepsilon(c) > 0$ such that for all $\varepsilon \geq 0$

$$c > h_{y,i, \gamma}$$

Combining (9) and (11) we consider $p_1 = 1 - p_1$ and the theorem is proved.

**DISCUSSION**

1. Our method of proof of the theorem 1 is very similar to the one given in [10] in the context of the analysis of learning automata operating in a non-stationary environment as well as the one used in Chapter 5 in [5] for the analysis of the two person zero sum games with incomplete information.

2. When $\alpha$ is small, the algorithm (3) is called the small step learning algorithm. This latter class of algorithms have been extensively studied by Norman [3] in the context of Psychological Psychology. A major difference, however, is that in our analysis as in [10], we do not require $p(k)$ to be a Markov process.

3. Consider a variation of the update timing algorithm for $p(k)$.
Step 3: If the class chosen for service (as a sample will be updated according to the modified update rule

d_t(k) = v_t(k) + p_t(k) + p_t(k) + d_t(k) + p_t(k) + d_t(k).

That is, according to this modified update rule p(k) is updated more frequently than the original rule.

Admittedly this step 3 could result in a faster convergence. However, it is not without further problems. We need an extra condition such as p_1(k) < p_2(k) for the lemma 1 and 2 and hence theorem 1 to be true.

4. The algorithm (2) used in step 4 is known as the linear reward-inaction algorithm[5]. It is a special case of a more general absorbing barrier algorithm. One could easily generalize our results to these more general algorithms.

REFERENCES